

# Account/Membership Closure

**USE THIS FORM TO:** Resign your CUA membership and/or close your Great Southern Bank accounts.

## 1 YOUR DETAILS

Customer number	Date of birth		
Title	Surname	Given name(s)	
Address	Suburb	State	Postcode
Customer number	Date of birth		
Title	Surname	Given name(s)	
Address	Suburb	State	Postcode

## 2 ACTION REQUIRED

Please close all accounts held and resign my membership with CUA.      Customer 1      Customer 2

Please close account(s) listed below

Account number:	Account number:
Account type:	Account type:
Account number:	Account number:
Account type:	Account type:

By completing this form I accept that a penalty may be applicable for the early release of a Term Deposit (refer to Great Southern Bank's Terms and Conditions). Note: Any associated PayIDs will be deregistered.

## 3 INSTRUCTIONS

Please forward remaining funds, including accrued interest, by:

Transferring funds to the following account\*\*

Donating to a charity selected by Great Southern Bank

This section must be completed in full for all resignation requests to ensure any balance at closure and any funds received after closure are returned to the details provided.

BSB:	Account Number:
Account Name:	Institution name:

If the balance of the funds exceeds \$100,000 or more, and is being transferred to another Financial Institution, a Domestic Transfer Request form is required to be completed.

Please allow up to 5 working days for the funds to be credited to your account at the other financial institution.

\*\*Great Southern Bank do not accept liability for any loss incurred due to incorrect or incomplete information being provided in this instruction.

All amounts owing on your account(s) will need to be repaid before your account and membership can be closed. This includes pending transactions, interest, fees and charges.

- You understand and agree that all cards and other access facilities (including credit cards) linked to your account(s) will be cancelled. You are responsible for informing all Additional Cardholder(s), signatories and/or powers of attorney and for ensuring that all relevant cards are destroyed and disposed of securely.
- You need to cancel any regular payments going into or out of your account(s).
- Any outstanding rewards points connected to your account(s) will expire upon closure of your account(s) (Platinum cardholders only).

The closure of your account(s) does not affect any contractual obligations you have with merchants. You are responsible for rearranging standing orders, direct debits and/or PayTo arrangements as these will be cancelled when your account(s) are closed.

I confirm that all cards currently held by me and any signatories to the accounts of which I am an owner have been destroyed or returned to Great Southern Bank.

I confirm any BPAY View registrations have been cancelled in Online Banking and understand failure to do this prior to closing my account(s) may result in not receiving advice of bill and payment from biller.

**I authorise Great Southern Bank to close my Credit Card Account. (if applicable)**

**I authorise Great Southern Bank to resign my CUA Membership and/or close my Great Southern Bank Accounts.**

Name: \_\_\_\_\_ Customer number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**For accounts with more than one owner, all account holders must sign this form.**

Name: \_\_\_\_\_ Customer number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_ Customer number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Once you have completed this form:



Drop it into a branch



Submit it through online banking secure mail.  
Select 'Closure - account/profile' from the subject field drop down list.

- 1. Change your direct debit arrangements.** If you have any direct debits set up on an account that is being closed you will need to make alternative payment arrangements. Please contact each relevant merchant to make these changes.
- 2. Cancel any direct debits/PayTo.** If you currently have an arrangement with a third party to debit your account directly, please contact the organisation to cancel the debit. Any overdrawn amount resulting from direct debits being processed will need to be repaid before your account closure can be finalised.
- 3. Return or destroy your Visa Debit Card and eftpos Debit Card.** You are liable for any outstanding transactions that have not been debited to your account(s) at the time your account is closed. Accounts with a Visa Debit Card attached will not be closed for a period of not less than three days from receipt at a Great Southern Bank hub office.

### We're here to help

If you need assistance completing this form, call us on **133 282** or drop into your local branch.

**OFFICE USE ONLY**

Signature verified:                      Yes    No    Date:

Joint account holders identified:      Yes    No    Date:

Scan documents to Global Viewpoint:    Yes    No    Date:

**Processed by:**    Staff Initial            Staff ID                      Date