

# Account/Membership Closure

**Use this form to:** Resign your CUA membership and/or close your Great Southern Bank accounts.

## 1 YOUR DETAILS

Customer number:	Date of birth:		
First name:	Surname:		
Address:			
Suburb:	State:	Postcode:	
Customer number:	Date of birth:		
First name:	Surname:		
Address:			
Suburb:	State:	Postcode:	

## 2 ACTION REQUIRED

Please close all accounts held and resign my membership with CUA. Member 1      Member 2

Please close account/s listed below

Account number:	Account number:
Account type:	Account type:
Account number:	Account number:
Account type:	Account type:

By completing this form I accept that a penalty may be applicable for the early release of a Term Deposit (refer to Great Southern Bank's Terms and Conditions).

**Note:** Any associated PayIDs will be deregistered.

## 3 INSTRUCTIONS

Please forward remaining funds, including accrued interest, by:

Transferring funds to the following account\*\*

BSB: Account number:

Account name:

Institution name:

Please allow up to 5 working days for the funds to be credited to your account at the other financial institution.

\*\*Great Southern Bank do not accept liability for any loss incurred due to incorrect or incomplete information being provided in this instruction.

Donating to a charity selected by Great Southern Bank

#### 4 ADDITIONAL CONSENTS FOR CREDIT CARD CLOSURES (IF APPLICABLE)

- If there is an outstanding Account Balance on your Account, this balance will need to be paid before your Account can be closed. This includes pending transactions, interest, fees and charges.
- All Cards linked to your Account will be cancelled and you are responsible for informing any Additional Cardholder/s.
- You are required to ensure that your Card, as well as the Cards of each Additional Cardholder, are destroyed and disposed of securely.
- You need to cancel any regular payments going into or out of the Credit Card Account.
- Any outstanding rewards points will expire upon closure of your Credit Card Account (*Platinum cardholders only*).

I authorise Great Southern Bank to close my Credit Card Account.

#### 5 ACKNOWLEDGEMENTS AND CONSENTS

I confirm that all cards and unused cheques currently held by me and any signatories to the accounts of which I am an owner have been destroyed or returned to Great Southern Bank.

**I authorise Great Southern Bank, a business name of Credit Union Australia Limited to resign my CUA Membership and/or close my Great Southern Bank Accounts.**

Name: \_\_\_\_\_ Customer number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**For accounts with more than one owner, all account holders must sign this form.**

Name: \_\_\_\_\_ Customer number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_ Customer number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Once you have completed this form:



Drop it into a  
Great Southern Bank branch



Submit it through online banking secure mail

- 1. Change your CUA Health Insurance direct debit arrangements.** If you are a CUA Health Insurance member and have a direct debit from an account that is being closed you will need to make alternative direct debit arrangements. This can be done by completing the CUA Health direct debit form or through online services.
- 2. Cancel any direct debits.** If you currently have an arrangement with a third party to debit your account directly, please contact the organisation to cancel the debit. Any overdrawn amount resulting from direct debits being processed will need to be repaid before your account closure can be finalised.
- 3. Return or destroy your VISA Debit cards, rediCARDS and cheque books.** You are liable for any outstanding transactions and unpresented cheques that have not been debited to your account/s at the time your account is closed. Accounts with a VISA Debit card attached will not be closed for a period of not less than three days from receipt at a Great Southern Bank hub office.

### We're here to help

If you need assistance completing this form, call us on **133 282** or drop into your local branch.

**OFFICE USE ONLY**

Signature verified

Yes      No      Date:

Joint account holders identified

Yes      No      Date:

Scan documents to Global Viewpoint

Yes      No      Date:

**Processed by:**

Staff initial

Staff ID

Date