

Details of Additional Official

USE THIS FORM TO: complete information on each additional official (director, beneficial owner, signatory, trustee, partner, guarantor, etc.). Please complete all questions and sections of this application. Please print and use a black ink pen.

This completed form is to be linked to the application in the name of:

Please indicate your role in relation to the above application:

Signatory	Director	Beneficial Owner	Guarantor
Association / Co-Operative member	Trustee	Executor or Administrator	Partner
Other (please specify)			

1 IDENTITY CHECKLIST

We'll need these documents

One photographic document from:
 Australian drivers licence, or
 Australian Passport, or
 Proof of Age card

OR two non-photographic documents from:
 Australian or Foreign birth certificate
 Australian or Foreign citizenship certificate
 Pension / Healthcare card issued by the
 Australian Government

If any identification document has a different name, then please provide a Change of Name Certificate issued by Births Deaths and Marriages. Original documents or certified copies can be provided. All documents must be current / unexpired.

2 ADDITIONAL OFFICIAL DETAILS

I am at least 18 years of age or older.

Are you an existing Great Southern Bank customer? No Yes - Customer number:

Title Surname Given name(s)

Date of birth Email address

Home phone Work phone Mobile phone

Unit number Street number Street name and type

Suburb State Post Code

Are you a resident for taxation in any other country(s)? Yes If yes, Country(s) and Foreign TFN, TIN and/or Social Security Number
 No

In this privacy notice, “we”, “us”, “our” means Great Southern Bank a business name of Credit Union Australia Limited, CUA Management Pty Ltd and Credicorp Insurance Pty Ltd (“CUA”).

How we collect your personal information

We collect information directly from you and from third parties. Those third parties are listed below. Every time you apply for a product or service, we'll let you know what information we need and who we will collect it from.

Why we collect your personal information

We use your information to identify you, assess your credit worthiness, set up and manage your membership, accounts and relationship with Great Southern Bank (including related rewards and insurance programs) and to undertake research and development. In many instances, collection of your information is required by law, for example, under the Anti-Money Laundering and Counter Terrorism Financing Act 2006, the Insurance Contracts Act 1984, and the National Consumer Credit Protection Act 2009. Without collecting your information, we may not be able to provide you with our products.

We also use your information for other purposes, including keeping you informed about products and services issued or distributed by Great Southern Bank and trusted third parties.

Who we share information with

We may collect and disclose your personal information from and to third parties including:

- Our agents, assignees and contractors
- Our service providers including those used for identity verification, software/IT support, account management (including payments), mailing material to you, member and product research and accounting, legal and audit services
- Your referees, employers and tax agents
- Government agencies when required or authorised by law
- Courts and dispute resolution schemes
- CUA Group entities
- Credit reporting bodies and other credit providers (including second mortgagees)
- Managers and funding providers of securitisation facilities
- Insurers and re-insurers for policies taken out through Great Southern Bank
- Organisations involved in the administration of our rewards programs
- Debt collection agencies, settlement agencies and valuers
- Guarantors and joint borrowers
- Other organisations with your consent

We also share limited information, such as your email address, with data aggregators and analysts (including social media and virtual community providers). This helps us provide you with more personalised and timely communications. If you're uncomfortable with this, please let us know and we won't use or share your information in this way.

We may also disclose your personal information to trusted third parties depending on the products or services you want. We'll tell you who they are when you apply for that product or service and refer you to their privacy policy. Some of our service providers are located overseas. Our privacy policy lists the countries where they're located.

Further information and Notifiable Events

The CUA Group Privacy Policy and our Privacy page at www.greatsouthernbank.com.au/privacy-policy or in hard copy on request, includes details about:

- how you can access your information.
- how you can correct information you believe to be inaccurate or incomplete.
- credit reporting including the name and contact details of credit reporting bodies to which we disclose your information, the types of information we disclose and your rights in relation to that information.
- what to do if you believe that we have breached the Privacy Act, Australian Privacy Principles, or the Privacy (Credit Reporting) Code, and how we will handle your complaint; and
- information about our rights and your rights in respect of your credit information (including in respect of default, access and correction, direct marketing and fraud).

All privacy queries can be referred to our Privacy Dispute Officer by emailing privacydisputes@gsb.com.au, phoning 133 282, or writing to GPO Box 100, Brisbane QLD 4001

4 ACKNOWLEDGEMENT AND CONSENTS

I acknowledge and/or consent to each of the below:

- Great Southern Bank may share my information with any government agency or entity for identity verification purposes.
- Any information I provide to Great Southern Bank during my relationship will be true and complete and I will not withhold any information on my financial position or commitments, or any change in my/our financial position or commitments that may be of interest to Great Southern Bank.
- If relevant to my role, I agree to pay any fees or charges.
- I agree that Great Southern Bank may send me documentation, notices and statements electronically.
- I consent to signatories being issued with a Visa Debit Card and a cheque book where requested.
- If relevant to my role, I will receive statements every six months unless I request more frequent statements.

Note: If you do not wish to receive marketing communications from us, please let us know by calling us or visiting your Great Southern Bank branch.

5 CONDITIONS AND AUTHORISATION

- Relevant to my role associated with the application detailed on page 1, I agree to become a Great Southern Bank customer.
- Relevant to my role associated with the application detailed on page 1, I agree to become a member of Credit Union Australia Limited and being bound by the Constitution which is available at www.greatsouthernbank.com.au.
- I agree for my personal information to be collected, used and disclosed in accordance with Great Southern Bank's privacy policy
- I agree to reviewing Great Southern Bank's Terms and Conditions and Schedule of Fees brochures which are available at www.greatsouthernbank.com.au and being bound by those terms
- I have been informed that fees & charges apply to accounts and further information has been provided where requested.
- I agree to any authorised signatories registering for Online Banking Access (if requested).

Signature

Date

Once you have completed this form:



Drop into a Great Southern Bank branch with your identity documents and signed application.



Contact our Call Centre on 133282 to arrange Identification / next steps



Mail it: with certified copies of your documents to Great Southern Bank GPO Box 100, Brisbane QLD 4001

We're here to help

If you need assistance completing this form, call us on **133 282** or drop into your local branch.

OFFICE USE ONLY

Customer number: