



## 6 PLEASE SIGN HERE

- a) I/We hereby make application for a term deposit with Great Southern Bank as indicated and agree to be bound by the terms and conditions as outlined in the Terms and Conditions brochure.
- b) I agree for my personal information to be collected, used and disclosed in accordance with the Privacy Notice (see below) and the Great Southern Bank Group's privacy policy.

Applicant 1

Applicant 2

Signature:

Date

## 7 PRIVACY NOTICE

In this privacy notice, "we", "us", "our" means Credit Union Australia Limited (trading as Great Southern Bank), CUA Management Pty Ltd and Credicorp Insurance Pty Ltd ("Great Southern Bank").

### How we collect your personal information

We collect information directly from you and from third parties. Those third parties are listed below. Every time you apply for a product or service we'll let you know what information we need and who we will collect it from.

### Why we collect your personal information

We use your information to identify you, assess your credit worthiness, set up and manage your membership, accounts and relationship with Great Southern Bank (including related rewards and insurance programs) and to undertake research and development. In many instances, collection of your information is required by law, for example, under the Anti-Money Laundering and Counter Terrorism Financing Act 2006, the Insurance Contracts Act 1984 and the National Consumer Credit Protection Act 2009. Without collecting your information we may not be able to provide you with our products.

We also use your information for other purposes, including keeping you informed about products and services issued or distributed by Great Southern Bank and trusted third parties.

### Who we share information with

We may collect and disclose your personal information from and to third parties including:

- Our agents, assignees and contractors
- Our service providers including those used for identity verification, software/IT support, account management (including payments), mailing material to you, member and product research and accounting, legal and audit services
- Your referees, employers and tax agents
- Government agencies when required or authorised by law
- Courts and dispute resolution schemes
- CUA Group entities
- Credit reporting bodies and other credit providers (including second mortgagees)

- Managers and funding providers of securitisation facilities
- Insurers and re-insurers for policies taken out through Great Southern Bank
- Organisations involved in the administration of our rewards programs
- Debt collection agencies, settlement agencies and valuers
- Guarantors and joint-borrowers
- Other organisations with your consent

We also share limited information, such as your email address, with data aggregators and analysts (including social media and virtual community providers). This helps us provide you with more personalised and timely communications. If you're uncomfortable with this please let us know and we won't use or share your information in this way.

We may also disclose your personal information to trusted third parties depending on the products or services you want. We'll tell you who they are when you apply for that product or service, and refer you to their privacy policy. Some of our service providers are located overseas. Our privacy policy lists the countries where they're located.

### Further information

The Great Southern Bank Group Privacy Policy, at [www.greatsouthernbank.com.au/privacy-policy](http://www.greatsouthernbank.com.au/privacy-policy) or in hard copy on request, includes details about:

- how you can access your information;
- how you can correct information you believe to be inaccurate or incomplete;
- credit reporting including the name and contact details of credit reporting bodies to which we disclose your information, the types of information we disclose and your rights in relation to that information; and
- what to do if you believe that we have breached the Privacy Act, Australian Privacy Principles or the Privacy (Credit Reporting) Code, and how we will handle your complaint.

All privacy queries can be referred to our Privacy Dispute Officer by emailing [privacydisputes@gsb.com.au](mailto:privacydisputes@gsb.com.au), phoning 133 282, or writing to GPO Box 100, Brisbane QLD 4001.

## Once you have completed this form:



Drop it into a  
Great Southern Bank branch



Submit it through online banking secure mail

## We're here to help

If you need assistance completing this form, call us on **133 282** or drop into your local branch.