

Application to Exchange Member Share

USE THIS FORM TO: Request an exchange and refund of your member share consideration

1 PERSONAL DETAILS

Customer number:

Email address:

Given name(s)

Surname

2 REFUND YOUR MEMBER SHARE CONSIDERATION

By exchanging your current member share with a new Credit Union Australia Ltd member share with a 'nil' consideration, you will retain the same member rights. By remaining an active member you can vote at our Annual General Meeting and have a say in our governance.

Your 'member share consideration' is the amount you paid on joining. Your customer number will remain the same.

I wish to (please tick one box):

Refund my member share consideration to my Great Southern Bank account

Account number:

Refund my member share consideration in cash (Great Southern Bank branch only)

Once submitted, we'll confirm a new member share has been allotted to you. This may take up to 21 days to process.

DISCLAIMER: By signing this form (in branch), submitting this form by Secure Email (in Online Banking) or verbally granting consent to a Great Southern Bank contact centre staff member (during a call), I agree to exchange my current member share for a new member share with 'nil' consideration.

Signature

Date

3 INTERNAL USE ONLY

SECTION 1 Completed by staff member receiving the form

Form submitted: Branch
Great Southern Bank contact centre
Secure Email in Online Banking

Identity confirmed: I have verified the customer's identity (Great Southern Bank branch and contact centre only)
The customer has verbally confirmed and consented to the above request (contact centre only)

Received by:

Staff name: Employee ID: Date processed:

SECTION 2 Completed by staff member processing the form

Processed by:

Staff name: Employee ID: Date processed:

Checked by:

Staff name: Employee ID: Date processed:

4 PRIVACY NOTICE

The information you give us in this form allows us to consider and process your request. Without this information we can't provide you with this service. Our Great Southern Bank Group Privacy Policy includes details on how you can access information we hold about you, how you can correct information if you believe it isn't accurate, the names and contact details of other entities we may share your information with (including the types of information we share and your rights in relation to that information), and what to do if you believe we've breached the Privacy Act or Australian Privacy Principles (including how we'll handle your complaint). This policy is available at greatsouthernbank.com.au/privacy-policy or in hard copy on request.

We're here to help

If you need assistance completing this form, call us on **133 282** or drop into your local branch.